

TI_2616: Discontinuation of RATIONAL Loader



SCC, iCombi, iHexagon, VCC, iVario



19/10/2026

Topic

To comply with current cybersecurity requirements, the RATIONAL Loader application will be taken out of operation in April 2027.

The following alternatives are available for downloading and installing software updates:

- Automatic software download via ConnectedCooking
- Manual download via RATIONAL Updater app
- Manual download and installation via USB stick

The decision is based on two key aspects:

- Introduction of modern and future-proof alternatives to software distribution
- Compliance with the highest standards and regulatory requirements in order to be able to offer our customers a cooking system with maximum cybersecurity.

Information

After the cutoff date, no more software packages will be provided via the RATIONAL Loader.

Affected units

- iCombi Pro / iCombi Classic
- iHexagon
- iVario
- Predecessor series (SelfCookingCenter, VarioCookingCenter, CombiMaster Plus)

More information on the recommended alternatives

a) Automatic software download via ConnectedCooking

ConnectedCooking is the preferred and recommended way to provide software updates. After the unit software has been released and a successful test phase has been completed, the latest software version will be made available in ConnectedCooking.

Prerequisite: The cooking system must be online and the automatic software update option in the ConnectedCooking menu must be activated.

Benefits:

- Automatic provision of current software releases
- Maximum data security
- No additional storage media required
- Easiest operation for end customers and service partners

i Information

The automatic download via ConnectedCooking is valid for cooking systems from SelfCookingCenter Whiteefficiency and VarioCookingCenter (from 09/2011).

Not valid for CombiMaster Plus and iCombi Classic cooking systems.

b) RATIONAL Updater app

The [RATIONAL Updater app](#) is the recommended alternative for cooking systems that are not connected to ConnectedCooking. The app replaces the previous Loader application as a mobile solution for software transfer to the cooking system.

Following the release of the unit software, the latest software version will also be available in the updater app after a successful test phase.

The app enables:

- Download of current software packages to smartphone or tablet
- Transfer of the software directly to compatible cooking systems
- Updates even in environments without an Internet connection at the installation site
- No USB stick required

i Information

The software update using the RATIONAL update app is valid for iCombi Pro/iHexagon/iVario Pro/iVario (with WLAN functionality).

Not valid for iCombi Classic cooking systems and cooking systems without WLAN functionality.

c) Manual download and installation via USB stick

If neither ConnectedCooking nor the RATIONAL Updater app can be used, software packages can still be downloaded manually and installed via USB stick. The software packages required for this are already available after approval before they are offered in ConnectedCooking or in the RATIONAL Updater app.

The software packages are available via the following platforms:

- [Website](#)
- [RATIONAL Portal](#)
- [ConnectedCooking](#)

After downloading, the installation is carried out using a USB stick in accordance with the familiar process. You can find instructions on how exactly to do this here:



[Watch the video](#)

For further information on the RATIONAL USB stick, see **TI_2609**.

Important adjustment iCombi Classic:

From this point on, the software packages for the iCombi Classic will also be available separately to ensure a faster transfer, as these packages are considerably smaller in size.

Note

No further action is required.