

TI_2603: Quality defect steam generator water inlet safety fitting



iCombi Pro / iCombi Classic



07/09/2026

Topic

We would like to inform you that we have received isolated reports of leaks on the steam generator water inlet safety fitting (hereinafter referred to as the Combi water box). The cause is a cracked weld seam on the Combi water box. The cracked weld seam can only occur after transport from Landsberg.

RATIONAL has already identified the cause of the error. The affected period cannot be completely narrowed down. Therefore, install all units with the split rear panel open and check the Combi water box for leaks.

To avoid unnecessary breakdowns, bring the spare part for the Combi water box with you during installation. If necessary, replace the Combi water box immediately.

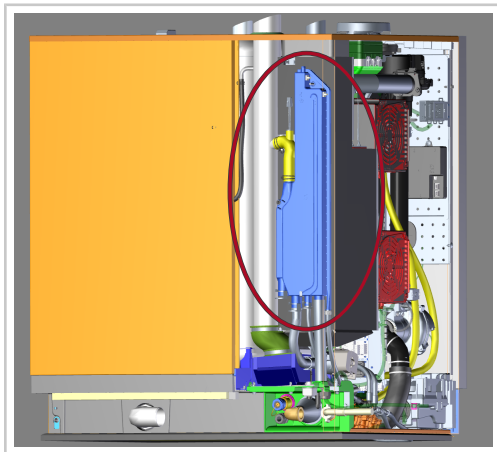
Affected appliances

iCombi Pro / iCombi Classic

- 10-1/1 gas units
- 10-2/1 electric units and gas units
- 20-1/1 electric units and gas units
- 20-2/1 electric units and gas units

Required components

Component	Item number
Safety fitting water inlet steam generator	87.01.548S



Notice: We ask that you invoice RATIONAL for affected and replaced components under the warranty and return them to RATIONAL.

Use the following address for the return:

RATIONAL AG
Quality Control / Gate 111
Siegfried-Meister-Straße 1
86899 Landsberg am Lech
Germany