

TI_2510: TechAssistant 2.0 - New app - simply better



TechAssistant 2.0



23/07/2025

Topic

TechAssistant 2.0 has undergone a fundamental update.

It now offers numerous improvements and new features that will significantly improve your user experience.

NOTICE! Please note that TechAssistant 2.0 must be completely reinstalled. (The login details remain the same.)

For Android devices, you can download the app from the [Google Playstore](#), and for iOS devices it is available from the [AppleApp Store](#).

General information

TechAssistant 2.0 has many improvements and new functions.

NOTICE! TechAssistant 2.0 must be installed separately.

TechAssistant 2.0 is available under the following **LINKS** or **QR CODES**:

LINKS:

- for Android units in the [Google Playstore](#)
- for iOS units in the [Apple App Store](#)

QR CODES:



Pict. 1: TechAssistant_GooglePlay_QRCode



Pict. 2: TechAssistant_AppleAppstore_QRCode

After logging in with your RATIONAL ID (same access data as before), you will be on the new start screen (see picture).

①

In the global search, you can search for units, service parts or information.

②

Using the multifunction scanner next to the global search, you can:

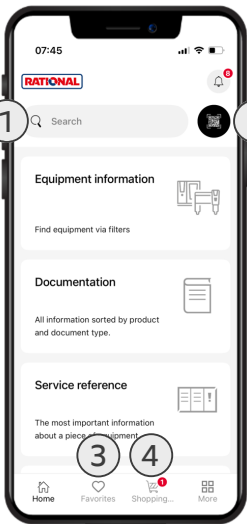
- generate a PIN for access to the service level
- open the service parts catalogue of a unit
- place service parts in the active shopping cart and
- generate a password for an option change

③

In the tab bar at the very bottom, you can use the favourites function to define your favourites for units, service parts or information.

④

In addition, you now have an active shopping cart that you can use according to your needs.



The screenshot shows the RATIONAL TechAssistant 2.0 app interface. At the top, the status bar shows the time 07:45 and signal strength. Below the status bar is a red header with the RATIONAL logo. A search bar with a magnifying glass icon is labeled with a circled '1'. To the right of the search bar is a multifunction scanner icon labeled with a circled '2'. The main content area is divided into four sections: 'Equipment information' with a sub-header 'Find equipment via filters' and an icon of a wrench and screwdriver; 'Documentation' with a sub-header 'All information sorted by product and document type' and a document icon; 'Service reference' with a sub-header 'The most important information about a piece of equipment' and a calendar icon. At the bottom is a tab bar with four icons: 'Home' (house icon), 'Favorites' (heart icon), 'Shopping...' (shopping cart icon with a red notification badge), and 'More' (grid icon). The 'Shopping...' tab is labeled with a circled '4'. The 'Favorites' tab is labeled with a circled '3'.

All other functions such as the info assistant (AI-supported search), installation message, feedback button, etc. are retained.

Install TechAssistant 2.0 now to take advantage of the new functions and improvements.

NOTE:

No further action is required.