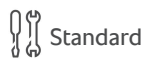


TI_2403: Screen remains black after the unit is switched on



Topic

The unit can not be switched on. The screen remains black.

Affected product/accessories

iVario

- 2-XS

iVario Pro

- 2-S
- L
- XL

General information

The unit can not be switched on. The screen remains black. The unit must be disconnected from the power supply before it can be switched on again.

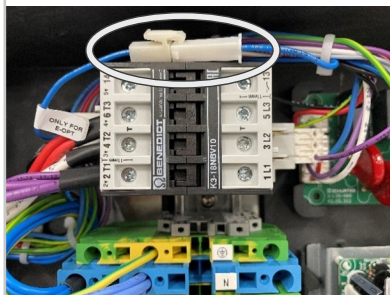
For this problem, check whether the two neutral conductor terminals near the main contactor have been connected together by mistake.

These two terminals must never be connected to each other.

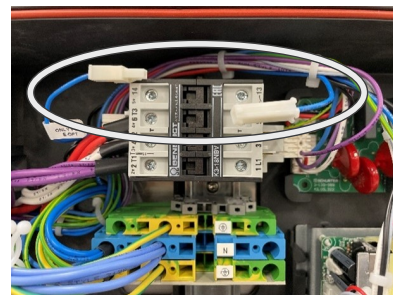
The male connector is used for the energy optimisation option. The female connector is used for the height-adjustable substructure or height-adjustable stand option.

Installation situation on iVario XS and iVario Pro 2-S

Incorrect:



Correct:



Installation situation on iVario Pro L and XL



NOTE:

No further action is required.

